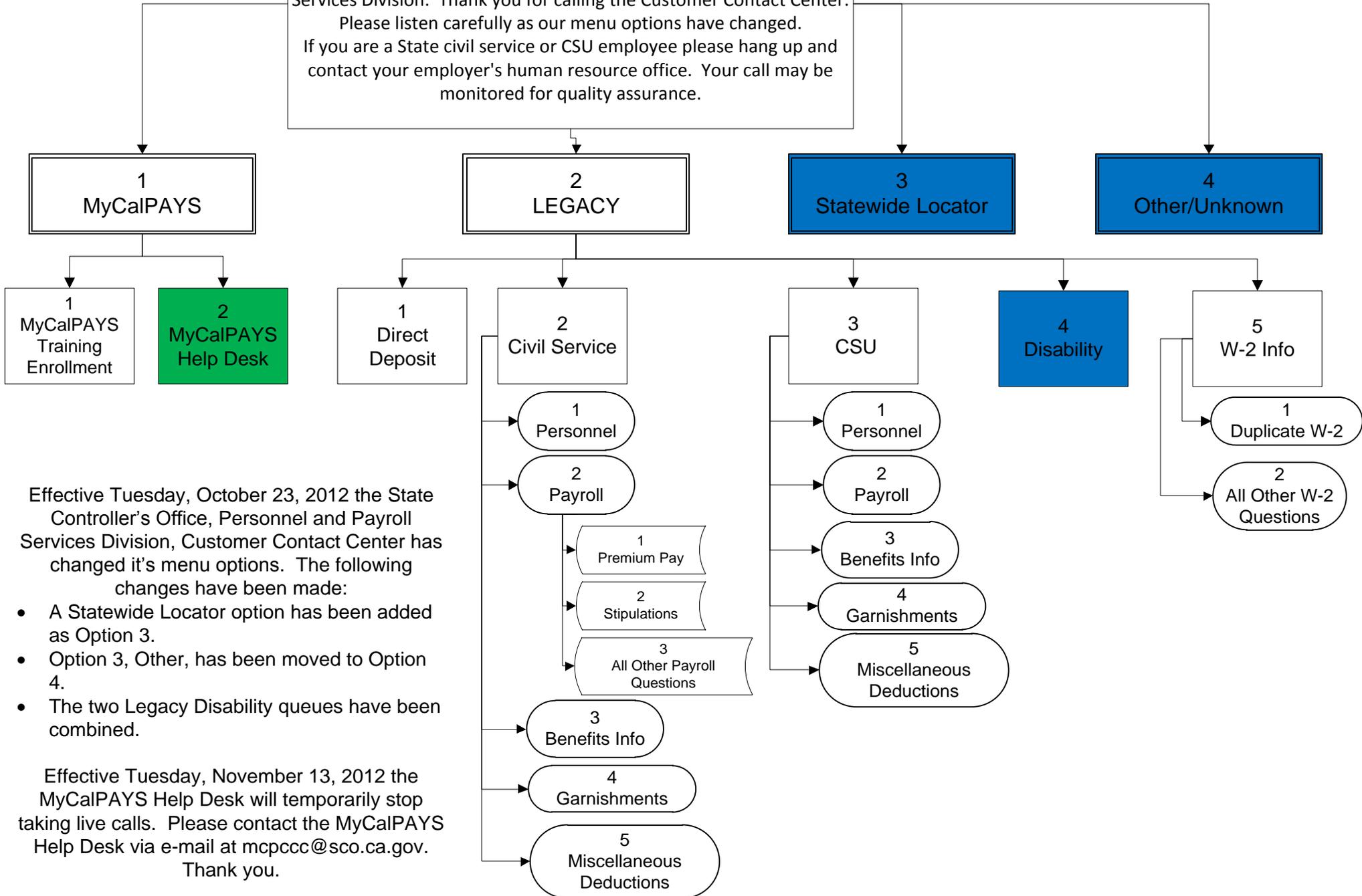


# 916-372-7200

Welcome to the State Controller's Office, Personnel and Payroll Services Division. Thank you for calling the Customer Contact Center. Please listen carefully as our menu options have changed. If you are a State civil service or CSU employee please hang up and contact your employer's human resource office. Your call may be monitored for quality assurance.



Effective Tuesday, October 23, 2012 the State Controller's Office, Personnel and Payroll Services Division, Customer Contact Center has changed its menu options. The following changes have been made:

- A Statewide Locator option has been added as Option 3.
- Option 3, Other, has been moved to Option 4.
- The two Legacy Disability queues have been combined.

Effective Tuesday, November 13, 2012 the MyCalPAYS Help Desk will temporarily stop taking live calls. Please contact the MyCalPAYS Help Desk via e-mail at [mcpccc@sco.ca.gov](mailto:mcpccc@sco.ca.gov). Thank you.